

## When your team can't cover, your network can.

DoveRescue answers the two emergencies that most often interrupt home care. **Coverage Rescue** fills shifts when a caregiver calls out — first within the agency's own team (Internal Rescue), then nearby partner offices (Partner Rescue), then a wider network (Extended Rescue). **Care Circle** helps when a client cannot pay for the care they need: sponsors pledge hours or funds, chosen from consented, de-identified need cards, released only for verified visits.

### Who it helps

- Agencies facing call-outs, open shifts and unpaid care gaps
- Partner offices with available caregivers
- Caregivers who want extra shifts on their terms
- Sponsors: nonprofits, congregations, foundations, providers, agencies, families
- Clients and families counting on the visit

### What it helps with

- Coverage Rescue: faster coverage; shared caregivers stay employed by their own agency
- Coverage Rescue: EVV-verified time; partner office paid within 48 hours of verified completion
- Care Circle: sponsors fund hours or amounts for clients in need, directed or pooled
- Care Circle: sponsors see de-identified need cards only; clients consent and can opt out
- Care Circle: funds held by a partner nonprofit or licensed processor, released only for verified visits

## How it completes the circle

**Rescues shifts and unpaid care.** DoveRescue protects the promise to the client when staffing breaks down or when money runs short, and turns neighbors, partner offices and community sponsors into one safety net.

**In practice (illustrative):** *Saturday: no one on the team can cover, so a nearby partner office sends a qualified caregiver (Coverage Rescue). Monday: a client's insurance waiting period leaves a gap, so a local congregation's pledge pays for verified visits until benefits begin (Care Circle).*

Works with: [DoveOnCall](#) · [DoveOnDeck](#) · [DoveOS](#) · [The DOVE News](#) · [DoveStuff](#)

## Get started

- TDC-FRM-501 Partner Office Enrollment and TDC-FRM-304 On-Deck Availability (Coverage Rescue)
- TDC-FRM-109 Care Circle Sponsor Guide and TDC-FRM-205 Sponsor Enrollment (Care Circle)
- TDC-FRM-305 Client Consent to Be Listed for Sponsorship
- Questions: [hello@thedovecircle.com](mailto:hello@thedovecircle.com) (cc [messenger@thedovecircle.com](mailto:messenger@thedovecircle.com))

Coverage Rescue uses a business-to-business agreement between agencies (TDC-FRM-502). Care Circle funds never pass through The Dove Circle; tax-deductibility depends on the receiving charity. Both are reviewed by attorneys before use.

**Availability.** The Dove Circle products are being built and piloted in stages. This guide describes what each product is designed to do; features and timing may change. Ask us what is available today. Demos use simulated data. Learn how all six products fit together in **The Full Circle** (TDC-FRM-101).