

The office may close. Care doesn't.

24/7 after-hours answering and operations response for home-care agencies. An AI assistant answers calls and messages around the clock, captures what matters and brings in a human on-call responder for anything urgent, sensitive or unclear.

Who it helps

- Agency owners and on-call staff
- Caregivers calling out before dawn
- Families calling at night or on weekends
- Referral sources and new clients after hours

What it helps with

- Every call answered, day or night
- Call-outs captured and handed to coverage right away (with DoveRescue)
- Urgent situations escalated to a person with clear notes
- New-client inquiries captured for morning follow-up
- A clear overnight log for the office team

How it completes the circle

Answers every call, day or night. DoveOnCall keeps the circle closed after hours. It is often the first link when something changes, and it starts the response instead of leaving a voicemail until morning.

In practice (illustrative): 5:10 a.m. A caregiver calls out sick. DoveOnCall answers, records the details, alerts the on-call scheduler and starts the coverage request before the office opens.

Works with: [DoveOnDeck](#) · [DoveRescue](#) · [DoveOS](#) · [The DOVE News](#) · [DoveStuff](#)

Get started

- TDC-FRM-202 Technology Demo Request
- TDC-FRM-204 Agency Pilot Program Application
- Questions: hello@thedovecircle.com (cc messenger@thedovecircle.com)

DoveOnCall does not replace 911. In an emergency, callers are told to hang up and dial 911.

Availability. The Dove Circle products are being built and piloted in stages. This guide describes what each product is designed to do; features and timing may change. Ask us what is available today. Demos use simulated data. Learn how all six products fit together in **The Full Circle** (TDC-FRM-101).